

# Privacy Policy

Last modified: July 15, 2020

## Introduction

Granite Falls Energy, LLC, a Minnesota limited liability company ("**Company**" or "**We**") respect your privacy and are committed to protecting it through our compliance with this policy.

This policy describes the types of information we may collect from you or that you may provide when you use the application, including any content, functionality and services offered on or through <https://gfe.cihedging.com/cih/grower/> (collectively, our "**Application**") and our practices for collecting, using, maintaining, protecting, and disclosing that information.

## This policy applies to information we collect:

- On this Application.
- In email, text, and other electronic messages between you and this Application.

It does not apply to information collected by:

- Us offline or through any other means, including on any other website or application operated by Company or any third party (including our affiliates and subsidiaries); or
- Any third party (including our affiliates and subsidiaries), including through any application or content that may link to or be accessible from or on the Application.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Application. By accessing or using this Application, you agree to this privacy policy. This policy may change from time to time (see Changes to Our Privacy Policy). Your continued use of this Application after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

## Children Under the Age of 16

Our Application is not intended for individuals under 18 years of age. No one under age 18 may provide any information to or on the Application. We do not knowingly collect personal information from individuals under 18. If you are under 18, do not use or provide any information on this Application or on or through any of its features. If we learn we have collected or received personal information from an individual under 18 without verification of parental consent, we will delete that information. If you believe we might have any information from or about an individual under 18, please contact us at:

15045 Hwy 23 SE, Granite Falls, MN 56241  
cornsupport@granitefallsenergy.com  
320-564-3100

## Information We Collect About You and How We Collect It

We collect several types of information from and about users of our Application, including information:

- By which you may be personally identified, such as name, postal address, e-mail address, telephone number, or any other identifier by which you may be contacted online or offline ("**personal information**");
- That is about you but individually does not identify you; and/or
- About your internet connection, the equipment you use to access our Application, and usage details.

We collect this information:

- Directly from you when you provide it to us.
- Automatically as you navigate through the Application. Information collected automatically may include usage details, IP addresses, and information collected through cookies.

### **Information You Provide to Us.**

The information we collect on or through our Application may include:

- Information that you provide by filling in forms on our Application. This includes information provided at the time of registering to use our Application, subscribing to our service, posting material, or requesting further services. We may also ask you for information when you report a problem with our Application.
- Records and copies of your correspondence (including email addresses), if you contact us.
- Your responses to surveys that we might ask you to complete for research purposes.
- Details of transactions you carry out through our Application and of the fulfillment of your orders/requests.
- Your search queries on the Application.

You also may provide information to be published or displayed (hereinafter, "**posted**") on public areas of the Application, or transmitted to other users of the Application or third parties (collectively, "**User Contributions**"). Your User Contributions are posted on and transmitted to others at your own risk. Although we limit access to certain pages, please be aware that no security measures are perfect or impenetrable. Additionally, we cannot control the actions of other users of the Application with whom you may choose to share your User Contributions. Therefore, we cannot and do not guarantee that your User Contributions will not be viewed by unauthorized persons.

### **Information We Collect Through Automatic Data Collection Technologies.**

As you navigate through and interact with our Application, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Application, including traffic data, location data, logs, and other communication data and the resources that you access and use on the Application.
- Information about your computer and internet connection, including your IP address, operating system, and browser type.

The information we collect automatically may include personal information, or we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve our Application and to deliver a better and more personalized service, including by enabling us to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our Application according to your individual interests.
- Speed up your searches.
- Recognize you when you return to our Application.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Application. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Application.
- **Flash Cookies.** Certain features of our Application may use local stored objects (or Flash cookies) to collect and store information about your preferences and navigation to, from, and on our Application. Flash cookies are not managed by the same browser settings as are used for browser cookies. For information about managing your privacy and security settings for Flash cookies, see Choices About How We Use and Disclose Your Information.

### **How We Use Your Information**

We use information that we collect about you or that you provide to us, including any personal information:

- To present our Application and its contents to you.
- To provide you with information, products, or services that you request from us.
- To fulfill any other purpose for which you provide it.
- To provide you with notices about your account, including expiration and renewal notices.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- To notify you about changes to our Application or any products or services we offer or provide though it.

- To allow you to participate in interactive features on our Application.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

We may also use your information to contact you about goods and services that may be of interest to you. If you do not want us to use your information in this way, please contact us using our contact information below. For more information, see Choices About How We Use and Disclose Your Information.

### **Disclosure of Your Information**

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

We may disclose personal information that we collect or you provide as described in this privacy policy:

- To our subsidiaries and affiliates.
- To contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep personal information confidential and use it only for the purposes for which we disclose it to them.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Granite Falls Energy, LLC, a Minnesota limited liability company's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by Granite Falls Energy, LLC, a Minnesota limited liability company about our Application users is among the assets transferred.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

We may also disclose your personal information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce or apply our Terms of Use [http://www.granitefallsenergy.com/images/E0157701/Granite\\_Falls\\_Energy\\_Terms\\_of\\_Use.pdf](http://www.granitefallsenergy.com/images/E0157701/Granite_Falls_Energy_Terms_of_Use.pdf), incorporated herein by reference, and other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Granite Falls Energy, LLC, a Minnesota limited liability company, our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

### **Choices About How We Use and Disclose Your Information**

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. To learn how you can manage your Flash cookie settings, visit the Flash player settings page on Adobe's [website](#). If you disable or refuse cookies, please note that some parts of this Application may then be inaccessible or not function properly.

### **Data Security**

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our Application, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Application. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Application.

### **Changes to Our Privacy Policy**

It is our policy to post any changes we make to our privacy policy on this page. If we make material changes to how we treat our users' personal information, we will notify you through a notice on the Application home page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Application and this privacy policy to check for any changes.

### **Contact Information**

To ask questions or comment about this privacy policy and our privacy practices, contact us at:

15045 Hwy 23 SE, Granite Falls, MN 56241  
cornsupport@granitefallsenergy.com

or via our toll-free number: 320-564-3100